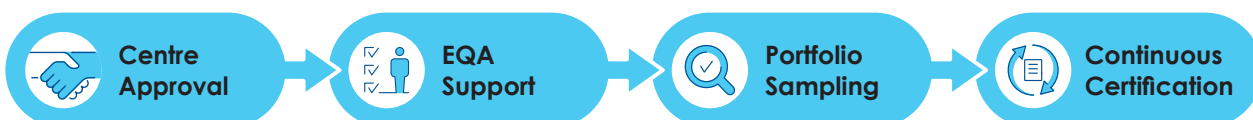




Your Journey to Continuous Certification

Supporting centres through approval, quality assurance and progression to Continuous Certification.



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01

What's Included in the Approval Offer?



**Guidance and support
through your initial
approval process**



**Focused portfolio
sampling and supportive
quality assurance
feedback**



**Clear supported
path to Continuous
Certification**

ProQual's approval and quality assurance model has been redesigned to provide centres with a clear, supportive route towards Continuous Certification (CC).

From initial approval through to portfolio sampling and External Quality Assurance (EQA) activity, ProQual centres benefit from structured guidance, constructive feedback, and ongoing support. Designed to build confidence in assessment and internal quality assurance practice from the very start.

For a single fee of £950, new centres will receive:

- Initial approval activity; including desktop onboarding with a member of our Operations team and an EQA visit by a qualified and occupationally competent EQA
- Two EQA activities focused predominantly on completed portfolio sampling
- Dedicated support throughout the approval process
- Clear progression towards Continuous Certification
- Flexible and supportive quality assurance
- Ongoing guidance with constructive feedback to support continuous improvement
- Opportunity to extend CC across the same level and sector

Once CC is achieved, it may also be applied across multiple qualifications delivered at the same level within the same occupational sector. Helping centres benefit from a more streamlined and efficient certification process.

This streamlined approach helps centres demonstrate quality confidently, strengthen assessment practice, and progress towards CC while maintaining high standards of quality and compliance.

02

Your Route to Continuous Certification

ProQual's Continuous Certification (CC) pathway offers centres a clear, structured, and fully supported journey from initial approval through to a more streamlined approach to certification.

Continuous Certification (CC) is a status that allows a ProQual approved centre to submit certification claims without requiring prior external verification, once consistent quality assurance standards have been demonstrated.

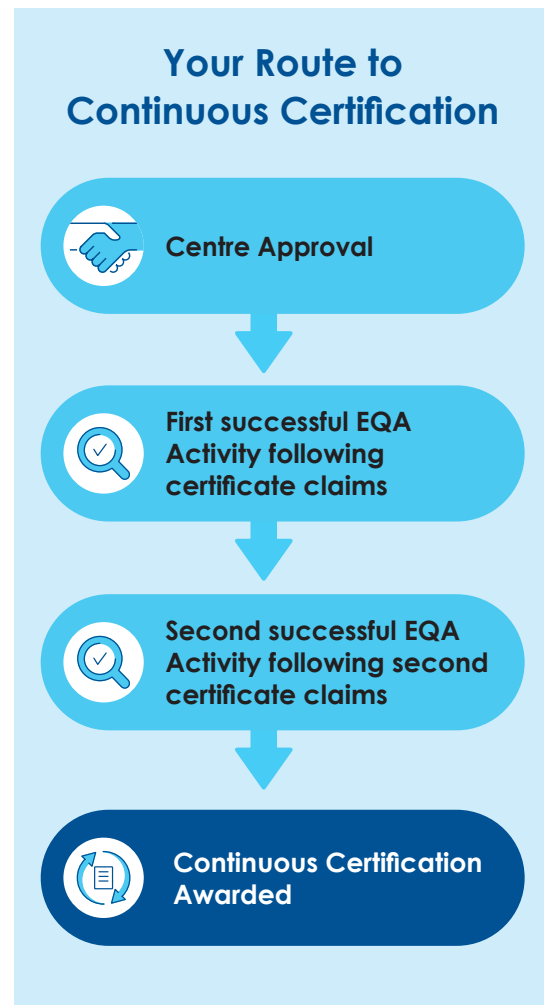
Following initial approval, centres begin delivery and complete candidate portfolios supported by their assessment and IQA teams. **Centres can begin their journey towards CC from the outset**, supported by the two EQA activities included within the approval offer. Through completed portfolio sampling, ProQual reviews assessment quality, consistency, and compliance.

Centres that demonstrate reliable and consistent assessment decisions, effective internal quality assurance, and strong portfolio management may progress to CC.

When achieved, centres will benefit from CC being **extended across qualifications delivered at the same level within the same occupational sector**, subject to ongoing quality assurance requirements being met.

Throughout the process, centres benefit from targeted guidance, constructive feedback, and a supportive approach to quality assurance designed to strengthen practice and promote continuous improvement.

Where appropriate, EQA activity and portfolio sampling may also be conducted remotely through secure systems and digital portfolio management, offering greater flexibility and efficiency.



03

A Supportive & Quality-Focused Partnership

At ProQual, we believe quality assurance should be supportive, transparent, and focused on helping centres succeed.

Our approach combines clear quality standards with practical guidance and constructive feedback, helping centres deliver qualifications with confidence while maintaining the integrity and credibility of ProQual certification.

SUPPORT



- Dedicated onboarding support
- Guidance throughout approval
- Clear progression towards CC
- Supportive EQA feedback
- Flexible quality assurance
- Ongoing support and improvement

QUALITY ASSURANCE



- Clear and structured approval
- Supportive EQA activity
- Assessment and IQA verification
- Flexible, risk-based quality assurance
- Maintaining confidence in certification
- Protecting quality and compliance

DID YOU KNOW

Where appropriate, portfolio sampling and EQA activity can be completed remotely through secure systems and digital portfolio platforms. This helps to reduce disruption whilst supporting flexible delivery models and maintaining confidence in assessment standards.

For full details regarding Continuous Certification requirements and EQA activity, centres should refer to the ProQual Centre Handbook Addendum document.



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