



**EFFICIENT, EFFECTIVE, RESPONSIVE—QUALIFICATIONS FOR INDUSTRY**

## **Regulated Qualifications - April 2016**

### **April Focus – Childcare Practice & Management**

#### **ProQual Level 4 Diploma in Advanced Childcare Practice and Management**

This new qualification is aimed at all practitioners working in the childcare workforce at Level 3, such as childminders, nursery practitioners, preschool practitioners, out of school/holiday provision workers. The qualification provides practitioners with the opportunity to upskill, and develop management skills so that they can take on new roles and responsibilities.

Visit our website to find out more

<http://www.proqualab.com>

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## HEALTH AND SOCIAL CARE

### Legionella / Water Borne Infections

- 601/1011/9 ProQual Level 2 Award in Control of Water Borne Infections within Healthcare (QCF)
- 601/1041/7 ProQual Level 2 Award in Legionella Awareness (QCF)
- 600/6379/8 ProQual Level 2 Award in Raising Awareness of Risks from Exposure to Legionella Bacteria (QCF)
- 601/0804/6 ProQual Level 3 Award in Legionella Control for Responsible Persons (QCF)

### Domestic Abuse

- 600/6809/7 ProQual Level 3 Award in Understanding How to Support Survivors of Domestic Abuse (QCF)
- 600/6939/9 ProQual Level 3 Award in Understanding the Rights of Survivors of Domestic Abuse (QCF)
- 600/6808/5 ProQual Level 3 Certificate in Providing Protection and Support for Survivors of Domestic Abuse (QCF)

### Safeguarding

- 601/8082/1 ProQual Level 2 Award in Understanding the PREVENT and Safeguarding Strategies
- 601/5916/9 ProQual Level 2 Award in Understanding Child Sexual Exploitation (QCF)
- 601/5917/0 ProQual Level 2 Award in Understanding the Dangers of Using Legal Highs (QCF)
- 600/6795/0 ProQual Level 2 Award in Understanding the Safeguarding and Wellbeing of Children and Young People
- 600/6807/3 ProQual Level 3 Award in Working to Safeguard Vulnerable Children and Young People (QCF)
- 600/6811/5 ProQual Level 3 Award in Understanding Vulnerable Adults and their Exposure to Risk of Abuse (QCF)

### Childcare Practice and Management

- 601/8593/4 ProQual Level 4 Diploma in Advanced Childcare Practice and Management **NEW**

### Healthcare and Social Care Support Skills

- 600/6460/2 ProQual Level 2 Award in Healthcare and Social Care Support Skills (QCF)
- 600/6802/4 ProQual Level 2 Certificate in Healthcare and Social Care Support (QCF)
- 600/6803/6 ProQual Level 2 Diploma in Healthcare and Social Care Support (QCF)
- 600/6805/X ProQual Level 3 Award in Healthcare and Social Care Support (QCF)
- 600/6806/1 ProQual Level 3 Certificate in Healthcare and Social Care Support (QCF)
- 600/6959/4 ProQual Level 3 Diploma in Healthcare and Social Care Support (QCF)
- 601/5380/5 ProQual Level 4 Award in Healthcare and Social Care Support (QCF)
- 601/5381/7 ProQual Level 4 Certificate in Healthcare and Social Care Support (QCF)
- 601/5382/9 ProQual Level 4 Diploma in Healthcare and Social Care Support (QCF)
- 601/6240/5 ProQual Level 5 Diploma in Healthcare and Social Care Support (QCF)

### Diabetes Awareness/Care

- 600/6946/6 ProQual Level 2 Award in Awareness of Diabetes (QCF)
- 600/6947/8 ProQual Level 3 Certificate in Working with Individuals with Diabetes (QCF)

### Criminal Justice Interventions

- 600/8058/9 ProQual Level 3 Diploma in Providing Community Justice and Social Care Interventions for Individuals with a Learning Disability or Autism (QCF)

### Managing Risk Behaviour

- 600/7890/X ProQual Level 4 Award in Managing Aggressive and Challenging Behaviour in the Workplace (QCF)
- 600/8144/2 ProQual Level 4 Award in Understanding the Risks of Aggression and Violence during Clinical Procedures and Treatment (QCF)
- 600/8192/2 ProQual Level 4 Award in Managing Risk Behaviour Whilst Supporting Individuals with Age-Related Cognitive Decline (QCF)
- 601/1975/5 ProQual Level 4 Award in the Instruction of Managing the Risk of Aggressive and Challenging Behaviour in the Workplace (QCF)

### Dementia Care

- 600/8196/X ProQual Level 2 Award in Awareness of Dementia (QCF)
- 600/8211/2 ProQual Level 2 Certificate in Dementia Care (QCF)
- 600/8195/8 ProQual Level 3 Award in Awareness of Dementia (QCF)
- 600/8194/6 ProQual Level 3 Certificate in Dementia Care (QCF)

### Mental Capacity Act 2005

- 601/1464/2 ProQual Level 3 Award in Awareness of the Mental Capacity Act 2005 (QCF)

### Promoting Employment in Social Care

- 601/4424/5 ProQual Level 2 Award in Promoting Employment in Social Care (QCF)

### Engaging with Offending Behaviour

- 601/5818/9 ProQual Level 2 Award in Understanding the Criminal Justice System (QCF)
- 601/5814/1 ProQual Level 3 Award in Managing the Risk of Harm from Offending Behaviour in a Criminal Justice or Social Care Setting (QCF)
- 601/5819/0 ProQual Level 3 Award in Managing Workplace Health and Safety (QCF)
- 601/5820/7 ProQual Level 3 Award in the Use of Information and Communication Technology in a Criminal Justice or Social Care Setting (QCF)
- 601/5821/9 ProQual Level 3 Award in Team Working and Effective Problem Solving in a Criminal Justice or Social Care Setting (QCF)
- 601/5803/7 ProQual Level 3 Certificate in Engaging with Offending Behaviour in a Criminal Justice or Social Care Setting (QCF)

### Cyber Safety and Security

- 601/3247/0 ProQual Entry Level Award in Understanding the Risks of Cyberbullying When Using Online and Social Media Platforms (Entry 3)( QCF)
- 601/3148/2 ProQual Level 1 Award in Understanding the Risks of Cyberbullying When Using Online and Social Media Platforms (QCF)
- 601/2765/X ProQual Level 2 Award in Understanding the Risks of Cyberbullying When Using Online and Social Media Platforms (QCF)
- 601/3192/5 ProQual Level 2 Certificate in Understanding the Risks of Cyberbullying When Using Online and Social Media Platforms (QCF)
- 601/0393/0 ProQual Level 2 Certificate in Understanding the Safe Use of Online & Social Media Platforms (QCF)
- 601/3410/0 ProQual Level 2 Diploma in Understanding the Safe Use of Online & Social Media Platforms (QCF)
- 601/5941/8 ProQual Level 2 Award in Understanding Communication Security (COMSEC)(QCF)
- 601/8257/X ProQual Level 2 Award in Cyber Security Awareness for Business **NEW**
- 601/8167/9 ProQual Level 4 Certificate in Cyber Security and Intrusion for Business

### Social Media

- 601/0465/X ProQual Level 3 Diploma in Social Media for Business (QCF)
- 601/6822/5 ProQual Level 3 Diploma in Social Media Marketing

## JUSTICE SECTOR

### Legal Services

- 601/4395/2 ProQual Level 2 Certificate in Supporting Access to Legal Advice (QCF)
- 600/1981/5 ProQual Level 2 Certificate in Supporting Legal Advice Provision (QCF)
- 600/2175/5 ProQual Level 3 Award in Providing Initial Legal Advice (QCF)
- 600/2165/2 ProQual Level 3 Certificate in Providing Initial Legal Information and Advice (QCF)
- 600/2353/3 ProQual Level 4 Certificate in Providing Specialist Legal Advice (QCF)
- 600/2581/5 ProQual Level 4 Diploma in Providing Specialist Legal Advice and Casework (QCF)
- 600/2249/8 ProQual Level 5 Award in Providing Legal Advice to Older People (QCF)
- 600/2316/8 ProQual Level 5 Award in Providing Specialist Advice to Young People (QCF)

### Probation Services

- 600/3767/2 ProQual Level 2 Certificate in Probation Case Administration (QCF)

### Restorative Practice

- 601/5448/2 ProQual Level 4 Diploma in Restorative Practice (QCF)

### Policing

- 600/5516/9 ProQual Level 3 Diploma in Policing (QCF)
- 600/5517/0 ProQual Level 3 Certificate in Policing (Police Community Support Officer) (QCF)
- 601/2789/2 ProQual Level 6 Diploma in Roads Policing for Senior Investigating Officers (QCF)
- 601/7912/0 ProQual Level 3 Diploma in Policing
- 601/7914/4 ProQual Level 3 Diploma in Policing (Police Community Support Officer)
- 601/7913/2 ProQual Level 3 Certificate in Knowledge of Policing

### Intelligence Operations

- 601/8071/7 ProQual Level 3 Certificate in Internet Research and Investigation
- 601/1210/4 ProQual Level 3 Diploma in Intelligence Analysis (QCF)
- 601/4295/9 ProQual Level 4 Diploma in Intelligence Operations (QCF)

## CONSTRUCTION

### Construction

601/1996/2	ProQual Level 1 Award in Health and Safety in a Construction Environment (QCF)
601/1858/1	ProQual Level 1 Certificate in Basic Construction Skills (QCF)
600/6790/1	ProQual Level 2 Award in Operating Hoists to Transfer Loads (QCF)
600/6008/6	ProQual Level 2 Award in Plant Operations – Vacuum Excavator Operator (QCF)
601/1942/1	ProQual Level 2 NVQ Certificate in Associated Industrial Services Occupations (Construction) (QCF)
600/4275/8	ProQual Level 2 NVQ Certificate in Plant Operations (Construction) (QCF)
601/1878/1	ProQual Level 2 Certificate in Construction Plant Operations (QCF)
601/4049/5	ProQual Level 2 Certificate in Forklift Truck Operations (QCF)
601/7110/8	ProQual Level 2 Certificate in Highways Maintenance – Excavation and Reinstatement Operations (Construction)(QCF)
601/7108/X	ProQual Level 2 Certificate in Highways Maintenance – Kerbs and Channels (Construction)(QCF)
600/6793/7	ProQual Level 2 Certificate in Operating Lorry Loader or Knuckle Boom Cranes (QCF)
600/6794/9	ProQual Level 2 Certificate in Operating Overhead Cranes (QCF)
601/7791/3	ProQual Level 2 NVQ Certificate Wall and Floor Tiling (Construction)(QCF)
601/7106/0	ProQual Level 2 Diploma in Construction Operations (Construction)(QCF)
601/8034/1	ProQual Level 2 NVQ Diploma in Cladding Occupations (Construction) (QCF)
601/3609/1	ProQual Level 2 NVQ Diploma in Construction Operations and Civil Engineering Services Construction Operations (Construction) (QCF)
601/0963/4	ProQual Level 2 NVQ Diploma in Construction Operations and Civil Engineering Services – Highways Maintenance (Construction)(QCF)
601/1866/0	ProQual Level 2 Diploma in Plant Operations – Highways Maintenance and Utilities (Construction) (QCF)
601/5675/2	ProQual Level 2 Diploma in Steel Erecting (QCF)
600/9043/1	ProQual Level 2 NVQ Diploma in Controlling Lifting Operations - Slinger/Signaller (Construction) (QCF)
601/6504/2	ProQual Level 2 NVQ Diploma in Accessing Operations and Rigging (Construction)(QCF)
601/1955/X	ProQual Level 2 NVQ Diploma in Formwork (Construction)(QCF)
600/4766/5	ProQual Level 2 NVQ Diploma in Land Drilling Operations (QCF)
600/4717/3	ProQual Level 2 NVQ Diploma in Maintenance Operations (Construction)(QCF)
601/4396/4	ProQual Level 2 NVQ Diploma in Innovative/Modern Methods of Construction (Construction) (QCF)
600/6365/8	ProQual Level 2 NVQ Diploma in Plant Operations (Construction) (QCF)
600/4274/6	ProQual Level 2 NVQ Diploma in Plant Maintenance (Construction) (QCF)
601/7792/1	ProQual Level 2 NVQ Diploma in Roofing Occupations (Construction)(QCF)
601/6795/6	ProQual Level 2 NVQ Diploma in Specialist Concrete Occupations (Construction)(QCF)
601/1957/3	ProQual Level 2 NVQ Diploma in Steelfixing Occupations (Construction) (QCF)
601/6066/4	ProQual Level 2 NVQ Diploma in Trowel Occupations (Construction)(QCF)
601/7664/7	ProQual Level 2 NVQ Diploma in Wood Occupations (Construction)(QCF)
601/5635/1	ProQual Level 3 Award in An Introduction to Building Information Modelling (QCF)
601/6505/4	ProQual Level 3 NVQ Diploma in Accessing Operations and Rigging (Construction)(QCF)
601/1082/X	ProQual Level 3 NVQ Diploma in Controlling Lifting Operations – Supervising Lifts (Construction) (QCF)
600/4243/6	ProQual Level 3 NVQ Diploma in Occupational Work Supervision (Construction) (QCF)
601/6501/7	ProQual Level 3 NVQ Diploma in Trowel Occupations (Construction)(QCF)
601/5664/8	ProQual Level 4 NVQ Diploma in Controlling Lifting Operations - Supervising Lifts (Construction)(QCF)
601/4397/6	ProQual Level 4 NVQ Diploma in Construction Site Supervision (Construction)(QCF)
601/7662/3	ProQual Level 5 NVQ Diploma in Controlling Lifting Operations – Planning Lifts (Construction)(QCF)
601/2055/1	ProQual Level 6 NVQ Diploma in Construction Contracting Operations Management (QCF)
601/4460/9	ProQual Level 6 NVQ Diploma in Construction Site Management (Construction) (QCF)
601/1083/1	ProQual Level 6 NVQ Diploma in Controlling Lifting Operations – Planning Lifts (Construction) (QCF)

### Waste Recycling

601/2751/X	ProQual Level 2 Diploma in Sustainable Recycling Activities (QCF)
601/2716/8	ProQual Level 3 Diploma for Sustainable Recycling Activities (Supervisory) (QCF)

### Construction Design and Management (CDM)

- 600/2149/4 ProQual Level 3 Award in Construction (Design and Management) Regulations (QCF)
- 600/4948/0 ProQual Level 6 Diploma in Construction Design and Management Coordination (QCF)

### Driving Goods Vehicles

- 600/8307/4 ProQual Level 2 Certificate in Driving Goods Vehicles (QCF)

### Utility Location and Mapping

- 601/1855/6 ProQual Level 2 Award in Utility Avoidance and the Location of Buried Services in Construction (QCF)
- 600/5273/9 ProQual Level 2 Diploma in Utility Mapping and Surveying (QCF)
- 600/4758/6 ProQual Level 3 Certificate in Utility Mapping and Surveying (QCF)
- 600/5171/1 ProQual Level 5 Diploma in Utility Mapping and Surveying (QCF)
- 600/5210/7 ProQual Level 6 Diploma in Utility Mapping and Surveying (QCF)

### Surveying

- 600/7239/8 ProQual Level 3 Certificate in Marine Cartography (QCF)
- 600/7377/9 ProQual Level 3 NVQ Diploma in Geomatics and Site Surveying (QCF)
- 600/5594/7 ProQual Level 6 Diploma in Surveying, Property and Maintenance Management (QCF)

### Occupational Health and Safety

- 601/4766/0 ProQual Level 3 NVQ Certificate in Occupational Health and Safety (QCF)
- 601/4665/5 ProQual Level 5 NVQ Diploma in Occupational Health and Safety Practice (QCF)

### Asbestos

- 600/6386/5 ProQual Level 2 Award in Asbestos Awareness (QCF)
- 600/5631/9 ProQual Level 2 Award in Health and Safety for Asbestos Removal (QCF)
- 600/5630/7 ProQual Level 2 Certificate in Asbestos Removal for Operatives (QCF)
- 600/5629/0 ProQual Level 3 Certificate in Asbestos Removal for Supervisors (QCF)
- 600/5628/9 ProQual Level 4 Certificate in Asbestos Removal for Contract Managers (QCF)
- 600/9839/9 ProQual Level 3 Diploma in Asbestos Surveying (QCF)
- 600/9838/7 ProQual Level 4 Diploma in Asbestos Surveying (QCF)

### Design and Draughting

- 600/6810/3 ProQual Level 3 Diploma in Design and Draughting (QCF)
- 600/7201/5 ProQual Level 3 Diploma in Engineering Construction Design and Draughting (QCF)

## GREEN DEAL / RENEWABLES

### Sustainable Construction

- 600/9369/9 ProQual Level 2 Certificate in Sustainable Construction (QCF)
- 600/4389/1 ProQual Level 3 Certificate in Sustainable Construction (QCF)
- 600/4390/8 ProQual Level 3 Diploma in Sustainable Construction (QCF)

### Improving the Energy Efficiency of Existing Buildings

- 600/7979/4 ProQual Level 3 Award in the Installation of Thermal Internal Wall Insulation (QCF)
- 600/6253/8 ProQual Level 3 Award in Understanding the Fundamental Principles and Requirements of Environmental Technology Systems (QCF)
- 600/6385/3 ProQual Level 3 Award in the Installation of Solar Thermal Hot Water Systems (QCF)
- 600/6257/5 ProQual Level 3 Award in the Installation and Maintenance of Solar Thermal Hot Water Systems (QCF)
- 600/6363/4 ProQual Level 3 Award in the Installation of Small Scale Solar Photovoltaic Systems (QCF)
- 600/6256/3 ProQual Level 3 Award in the Installation and Maintenance of Small Scale Solar Photovoltaic Systems (QCF)
- 600/6364/6 ProQual Level 3 Award in the Installation of Heat Pumps Systems (Non-refrigerant Circuits) (QCF)
- 600/6258/7 ProQual Level 3 Award in the Installation and Maintenance of Heat Pumps Systems (Non-refrigerant Circuits) (QCF)
- 600/6254/X ProQual Level 3 Award in the Installation of Water Harvesting and Re-use Systems (QCF)
- 600/6255/1 ProQual Level 3 Award in the Installation and Maintenance of Water Harvesting and Re-use Systems (QCF)

## Energy Management

601/2506/8	ProQual Level 1 Award in Understanding Carbon Awareness and Energy Management (QCF)
601/2505/6	ProQual Level 2 Award in Understanding Carbon Awareness and Energy Management (QCF)
601/5361/1	ProQual Level 3 Award in Understanding Energy Management Audits (QCF)
601/9098/3	ProQual Level 3 Award in Energy Management : An Introduction
601/8109/6	ProQual Level 3 Award in Energy Management : Technical and Operational
601/8104/7	ProQual Level 3 Award in Energy Management : Energy Assessments, Measurements & Verification
601/8103/5	ProQual Level 3 Award in Energy Management : Behavioural Change and Motivation
601/8107/2	ProQual Level 3 Award in Energy Management : Regulatory & Legal Compliance and Carbon Management
601/8108/4	ProQual Level 3 Award in Energy Management : Strategy/Plan
601/8111/4	ProQual Level 3 Award in Energy Management : Waste Management
601/8106/0	ProQual Level 3 Award in Energy Management : Procurement
601/8110/2	ProQual Level 3 Award in Energy Management : Transport
601/8112/6	ProQual Level 3 Award in Energy Management : Water
601/8105/9	ProQual Level 3 Award in Energy Management : Information & Communications Technology
601/8098/5	ProQual Level 3 Diploma in Energy Management

## TRANSPORTATION

600/5846/8	ProQual Level 3 Diploma in Traffic Management (QCF)
600/8036/X	ProQual Level 3 Certificate in Road Tunnel Operations (QCF)
600/7975/7	ProQual Level 3 Diploma in Road Tunnel Operations (QCF)
600/4201/1	ProQual Level 3 NVQ Diploma in Transportation Technical Support (QCF)
600/4308/8	ProQual Level 6 NVQ Diploma in Transportation Technical Management (QCF)

## WAREHOUSING AND STORAGE

601/3032/5	ProQual Level 2 Certificate in Warehousing and Storage (QCF)
601/2379/5	ProQual Level 3 Diploma in Warehousing and Storage (QCF)

## SURVIVAL IN HOSTILE ENVIRONMENTS

601/5357/X	ProQual Level 1 Certificate in Basic Onshore Survival in Hostile Environments (QCF)
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## EMPLOYABILITY SKILLS

600/3010/0	ProQual Entry Level Award in Employability Skills (Entry 3) (QCF)
600/3056/2	ProQual Entry Level Certificate in Employability Skills (Entry 3) (QCF)
600/3009/4	ProQual Level 1 Award in Employability Skills (QCF)
600/3052/5	ProQual Level 1 Certificate in Employability Skills (QCF)
600/3509/2	ProQual Entry Level Award in Skills Towards Enabling Progression (Step-UP) (Entry 3) (QCF)
600/3543/2	ProQual Entry Level Certificate in Skills Towards Enabling Progression (Step-UP) (Entry 3) (QCF)
600/3540/7	ProQual Entry Level Diploma in Skills Towards Enabling Progression (Step-UP) (Entry 3) (QCF)
600/5200/4	ProQual Level 1 Award in Skills Towards Enabling Progression (Step-UP) (QCF)
600/5275/2	ProQual Level 1 Certificate in Skills Towards Enabling Progression (Step-UP) (QCF)
600/5274/0	ProQual Level 1 Diploma in Skills Towards Enabling Progression (Step-UP) (QCF)

## EMPLOYEE RIGHTS AND RESPONSIBILITIES

601/7109/1	ProQual Level 1 Award in Employee Rights and Responsibilities (QCF)
601/7107/8	ProQual Level 2 Award in Employee Rights and Responsibilities in the Logistics Industry (QCF)

## DEMOCRATIC SERVICES

600/2641/8	ProQual Level 4 Certificate in Democratic Practice (QCF)
600/2640/6	ProQual Level 6 Diploma in Local Democracy (QCF)

## ADVICE AND GUIDANCE

600/2959/6	ProQual Level 3 Certificate in Advice and Guidance (QCF)
600/2963/8	ProQual Level 4 Diploma in Advice and Guidance (QCF)

## BUSINESS AND ADMINISTRATION

- 601/4753/2 ProQual Level 1 Certificate in Business Administration (QCF)
- 601/3579/7 ProQual Level 2 Diploma in Business Administration (QCF)
- 601/3580/3 ProQual Level 3 Diploma in Business Administration (QCF)
- 601/4758/1 ProQual Level 4 NVQ Diploma in Business Administration (QCF)

## BID MANAGEMENT

- 601/7942/9 ProQual Level 2 Award in Bid Management

## CUSTOMER SERVICE

- 600/7736/0 ProQual Level 1 Award in the Principles of Customer Service (QCF)
- 600/5863/8 ProQual Level 1 Award for Introduction to Customer Service (QCF)
- 601/4755/6 ProQual Level 1 Certificate in Customer Service (QCF)
- 601/4768/4 ProQual Level 2 Certificate in Principles of Customer Service (QCF)
- 601/3576/1 ProQual Level 2 Diploma in Customer Service (QCF)
- 601/3577/3 ProQual Level 3 Diploma in Customer Service (QCF)
- 601/4756/8 ProQual Level 4 NVQ Diploma in Customer Service (QCF)

## TEAM LEADING AND MANAGEMENT

- 601/3581/5 ProQual Level 2 Diploma in Team Leading (QCF)
- 601/3702/2 ProQual Level 3 Diploma in Management (QCF)
- 601/4759/3 ProQual Level 4 NVQ Diploma in Management (QCF)
- 601/4757/X ProQual Level 5 NVQ Diploma in Management and Leadership (QCF)
- 601/4760/X ProQual Level 7 NVQ Diploma in Strategic Management and Leadership (QCF)

## RETAIL

- 601/3437/9 ProQual Level 2 Diploma in Retail Skills (QCF)
- 601/3496/3 ProQual Level 2 Certificate in Retail Knowledge (QCF)
- 601/3436/7 ProQual Level 3 Diploma in Retail Skills (Sales Professional) (QCF)
- 601/3435/5 ProQual Level 3 Diploma in Retail Skills (Visual Merchandising) (QCF)
- 601/3494/X ProQual Level 3 Diploma in Retail Skills (Management) (QCF)
- 601/3495/1 ProQual Level 3 Certificate in Retail Knowledge (QCF)

## SALES & TELESALES

- 601/3444/6 ProQual Level 2 NVQ Certificate in Sales (QCF)
- 601/3446/X ProQual Level 2 Certificate in Principles of Sales (QCF)
- 601/3445/8 ProQual Level 3 NVQ Diploma in Sales (QCF)
- 601/3443/4 ProQual Level 3 Certificate in Principles of Sales (QCF)

## IT SKILLS

- 601/3441/0 ProQual Level 2 Diploma in IT User Skills (QCF)
- 601/3442/2 ProQual Level 3 Diploma in IT User Skills (QCF)
- 601/3371/5 ProQual Level 2 Certificate in Using Business Technologies in the Workplace

## ASSESSING AND QUALITY ASSURANCE

- 600/2251/6 ProQual Level 3 Award in Assessing Competence in the Work Environment (QCF)
- 600/2005/2 ProQual Level 3 Award in Assessing Vocationally Related Achievement (QCF)
- 600/2020/9 ProQual Level 3 Certificate in Assessing Vocational Achievement (QCF)
- 601/6821/3 ProQual Level 3 Certificate in Teaching, Training and Assessment
- 600/2176/7 ProQual Level 4 Award in the External Quality Assurance of Assessment Processes and Practice (QCF)
- 600/2163/9 ProQual Level 4 Award in the Internal Quality Assurance of Assessment Processes and Practice (QCF)
- 600/2177/9 ProQual Level 4 Certificate in Leading the External Quality Assurance of Assessment Processes + Practice (QCF)
- 600/2179/2 ProQual Level 4 Certificate in Leading the Internal Quality Assurance of Assessment Processes + Practice (QCF)



## HEALTH AND BEAUTY

601/7949/1 ProQual Level 3 Award in Eyebrow Treatments – Brow Broidery Microblading

## INTERMEDIATE AND ADVANCED APPRENTICESHIP FRAMEWORK QUALIFICATIONS

### CONSTRUCTION CIVIL ENGINEERING

#### Level 2 – Construction Operations

- 601/3609/1 ProQual Level 2 NVQ Diploma in Construction Operations and Civil Engineering Services – Construction Operations (Construction) (QCF) (*competence*)
- 601/7106/6 ProQual Level 2 Diploma in Construction Operations (QCF) (*knowledge*)
- 601/7109/1 ProQual Level 1 Award in Employee Rights and Responsibilities

#### Level 2 – Highways Maintenance

- 601/0963/4 ProQual Level 2 NVQ Diploma in Construction Operations and Civil Engineering Services – Highways Maintenance (Construction) (QCF) (*competence*)
- 601/7108/X ProQual Level 2 Certificate in Highways Maintenance – Kerbs & Channels (Construction) (QCF) (*knowledge*)
- 601/7110/8 ProQual Level 2 Certificate in Highways Maintenance – Excavation & Reinstatement (Construction) (QCF) (*knowledge*)
- 601/7109/1 ProQual Level 1 Award in Employee Rights and Responsibilities

#### Level 2 – Plant Operations

- 600/6365/8 ProQual Level 2 NVQ Diploma in Plant Operations (Construction) (QCF) (*competence*)
- 600/4275/8 ProQual Level 2 NVQ Certificate in Plant Operations (Construction) (QCF) (*competence*)
- 601/1886/0 ProQual Level 2 Diploma in Plant Operations – Highways Maintenance and Utilities (Construction) (QCF) (*knowledge*)
- 601/1878/7 ProQual Level 2 Certificate in Construction Plant Operations (QCF) (*knowledge*)
- 601/7109/1 ProQual Level 1 Award in Employee Rights and Responsibilities

### DRIVING GOODS VEHICLES

#### Level 2 Pathways 1-4

- 600/8307/4 ProQual Level 2 Certificate in Driving Goods Vehicles (QCF) (*combined competence and knowledge*)
- 601/7107/8 ProQual Level 2 Award in Employee Rights and Responsibilities in the Logistics Industry (QCF)

### WAREHOUSING AND STORAGE

#### Level 2 – Warehouse Operative

- 601/3032/5 ProQual Level 2 Certificate in Warehousing and Storage (QCF) (*combined competence and knowledge*)
- 601/7107/8 ProQual Level 2 Award in Employee Rights and Responsibilities in the Logistics Industry (QCF)

#### Level 3 – Senior Warehouse Person/Team Leader

- 601/2379/5 ProQual Level 3 Diploma in Warehousing and Storage (QCF) (*combined competence and knowledge*)
- 601/7107/8 ProQual Level 2 Award in Employee Rights and Responsibilities in the Logistics Industry (QCF)

### SOCIAL MEDIA AND DIGITAL MARKETING

#### Social Media

- 601/0465/X ProQual Level 3 Diploma in Social Media for Business (QCF) (*combined competence and knowledge*)

### LEGAL SERVICES

#### Level 2 - Legal Services

- 600/1981/5 ProQual Level 2 Certificate in Supporting Legal Advice Provision (QCF) (*combined competence and knowledge*)

#### Level 3 - Legal Services

- 600/2165/2 ProQual Level 3 Certificate in Providing Initial Legal Information and Advice (QCF) (*combined competence and knowledge*)

### INTELLIGENCE ANALYSIS/OPERATIONS

#### Level 3 – Intelligence Analysis

- 601/1210/4 ProQual Level 3 Diploma in Intelligence Analysis (QCF) (*combined competence and knowledge*)

#### Level 3 – Intelligence Operations

- 601/4295/9 ProQual Level 4 Diploma in Intelligence Operations (QCF) (*combined competence and knowledge*)

## BUSINESS AND ADMINISTRATION

### Level 2

601/3579/7 ProQual Level 2 Diploma in Business Administration (QCF) *(combined competence and knowledge)*

### Level 3

601/3580/3 ProQual Level 3 Diploma in Business Administration (QCF) *(combined competence and knowledge)*

## CUSTOMER SERVICE

### Level 2

601/3576/1 ProQual Level 2 Diploma in Customer Service (QCF) *(combined competence and knowledge)*

### Level 3

601/3577/3 ProQual Level 3 Diploma in Customer Service (QCF) *(combined competence and knowledge)*

## TEAM LEADING AND MANAGEMENT

### Level 2

601/3581/5 ProQual Level 2 Diploma in Team Leading (QCF) *(combined competence and knowledge)*

### Level 3

601/3702/2 ProQual Level 3 Diploma in Management (QCF) *(combined competence and knowledge)*

## RETAIL

### Level 2

601/3437/9 ProQual Level 2 Diploma in Retail Skills (QCF) *(competence)*

601/3496/3 ProQual Level 2 Certificate in Retail Knowledge (QCF) *(knowledge)*

### Level 3

601/3436/7 ProQual Level 3 Diploma in Retail Skills (Sales Professional) (QCF) *(competence)*

601/3435/5 ProQual Level 3 Diploma in Retail Skills (Visual Merchandising) (QCF) *(competence)*

601/3494/X ProQual Level 3 Diploma in Retail Skills (Management) (QCF) *(competence)*

601/3495/1 ProQual Level 3 Certificate in Retail Knowledge (QCF) *(knowledge)*

## SALES & TELESALS

### Level 2

601/3444/6 ProQual Level 2 NVQ Certificate in Sales (QCF) *(competence)*

601/3446/X ProQual Level 2 Certificate in Principles of Sales (QCF) *(knowledge)*

### Level 3

601/3445/8 ProQual Level 3 NVQ Diploma in Sales (QCF) *(competence)*

601/3443/4 ProQual Level 3 Certificate in Principles of Sales (QCF) *(knowledge)*

## IT SKILLS

### Level 2

601/3441/0 ProQual Level 2 Diploma in IT User Skills (QCF) *(combined competence and knowledge)*

### Level 3

601/3442/2 ProQual Level 3 Diploma in IT User Skills (QCF) *(combined competence and knowledge)*

**Contact Ollie Kitchman for information about our Apprenticeship Framework qualifications**

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