

Level 3 NVQ Diploma in Occupational Work Supervision (Construction)

Qualification Specification

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Appendix 1 – Occupational Work Supervision Endorsement List	

Introduction

The ProQual Level 3 NVQ Diploma in Occupational Work Supervision (Construction) qualification provides provides the opportunity for individuals who supervise others in a relevant construction occupational area to demonstrate their competence.

The awarding organisation for this qualification is ProQual. This qualification is regulated by the Office of Qualifications and Examinations Regulation (Ofqual) and the Council for the Curriculum Examinations and Assessment (CCEA) Regulation. The Regulated Qualifications Framework (RQF) includes those qualifications regulated by Ofqual and CCEA Regulation.

Qualification Profile Level 3 NVQ Diploma in Occupational Work Supervision (Construction)

Qualification title ProQual Level 3 NVQ Diploma in Occupational Work

Supervision (Construction)

Ofqual qualification number 600/4243/6

Level 3

Total qualification time 670 hours

Guided learning hours 224

Pass or fail

Assessment Internally assessed and verified by centre staff

External quality assurance by ProQual verifiers

Qualification start date 1/1/12

Qualification end date

Entry Requirements

Candidates must provide evidence that they are qualified to at least Level 2 in their occupational area prior to being registered for the Occupational Work Supervision qualification.

There are no formal entry requirements for this qualification.

Centres should carry out an **initial assessment** of candidate skills and knowledge to identify any gaps and help plan the assessment.

Qualification Structure

This qualification must be endorsed with the Occupational area in which the candidate is being assessed. The endorsement list is included in this specification as Appendix A.

To achieve the qualification candidates complete ALL SIX of the Mandatory units, plus a minimum of TWO Optional units.

Mandatory Units – complete ALL units						
Unit Reference Number	Unit Title		GLH			
A/503/2772	Confirming Work Activities and Resources for an Occupational Work Area in the Workplace	3	33			
M/503/2915	Developing and Maintaining Good Occupational Working Relationships in the Workplace	5	27			
R/503/2924	Confirming the Occupational Method of Work in the Workplace	3	37			
T/503/2723	Implementing and Maintaining Health, Safety and Welfare in the Workplace	3	37			
F/503/2725	Co-ordinating and Organising Work Operations in the Workplace	3	40			
F/503/2742	Monitoring Progress of Work Against Schedules in the Workplace		30			
Optional Units –	Optional Units – complete a minimum of TWO units					
Unit Reference Number	Unit Title	Unit Level	GLH			
T/503/2740	Allocating and Monitoring the Use of Plant and Equipment in the Workplace	3	30			
J/503/2743	Confirming Work Meets Quality Standards in the Workplace	3	30			
L/503/2744	Implementing Procedures to Support the Team's Performance in the Workplace	3	37			
D/503/2747	Co-ordinating and Confirming Dimensional Control of Requirements of the Work in the Workplace	3	27			

Centre Requirements

Centres must be approved to offer this qualification. If your centre is not approved please complete and submit form **ProQual Additional Qualification Approval Application**.

Staff

Staff delivering this qualification must be appropriately qualified and/or occupationally competent.

Assessors/Internal Quality Assurance

For each competence-based unit centres must be able to provide at least one assessor and one internal quality assurance verifier who are suitably qualified for the specific occupational area. Assessors and internal quality assurance verifiers for competence-based units or qualifications will normally need to hold appropriate assessor or verifier qualifications, such as:

- Award in Assessing Competence in the Work Environment
- Award in Assessing Vocationally Related Achievement
- Certificate in Assessing Vocational Achievement
- Award in the Internal Quality Assurance of Assessment Processes and Practices
- Certificate in Leading the Internal Quality Assurance of Assessment Processes and Practices

Support for Candidates

Materials produced by centres to support candidates should:

- enable them to track their achievements as they progress through the learning outcomes and assessment criteria;
- provide information on where ProQual's policies and procedures can be viewed;
- provide a means of enabling Internal and External Quality Assurance staff to authenticate evidence

Links to National Standards / NOS mapping

National Occupational Standards (NOS) are owned by a Sector Skills Council or Standard Setting Body and they describe the skills, knowledge and understanding needed to undertake a particular task or job at different levels of competence.

The structure and units of this qualification are based on NOS for the construction sector.

Assessment

This qualification is competence-based, candidates must demonstrate the level of competence described in the units. Assessment is the process of measuring a candidate's skill, knowledge and understanding against the standards set in the qualification.

The qualification must be assessed in line with the Construction Skills Consolidated Assessment Strategy and must be internally assessed by an appropriately experienced and qualified assessor.

Each candidate is required to produce a portfolio of evidence which demonstrates their achievement of all of the learning outcomes and assessment criteria for each unit.

Evidence can include:

- observation report by assessor
- assignments/projects/reports
- professional discussion
- witness testimony
- candidate product
- worksheets
- record of oral and written questioning
- Recognition of Prior Learning

Learning outcomes set out what a candidate is expected to know, understand or be able to do. **Assessment criteria** specify the standard a candidate must meet to show the learning outcome has been achieved.

Learning outcomes and assessment criteria can be found from page 8.

Internal Quality Assurance

An internal quality assurance verifier confirms that assessment decisions made in centres are made by competent and qualified assessors, that they are the result of sound and fair assessment practice and that they are recorded accurately and appropriately.

Adjustments to Assessment

Adjustments to standard assessment arrangements are made on the individual needs of candidates. ProQual's Reasonable Adjustments Policy and Special Consideration Policy sets out the steps to follow when implementing reasonable adjustments and special considerations and the service that ProQual provides for some of these arrangements.

Centres should contact ProQual for further information or queries about the contents of the policy.

Results Enquiries and Appeals

All enquiries relating to assessment or other decisions should be dealt with by centres, with reference to ProQual's Enquiries and Appeals Procedures.

Certification

Candidates who achieve the requirements for qualifications will be awarded:

- · A certificate listing all units achieved, and
- A certificate giving the full qualification title -

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Claiming certificates

Centres may claim certificates for candidates who have been registered with ProQual and who have successfully achieved the requirements for a qualification. All certificates will be issued to the centre for successful candidates.

Unit certificates

If a candidate does not achieve all of the units required for a qualification, the centre may claim a unit certificate for the candidate which will list all of the units achieved.

Replacement certificates

If a replacement certificate is required a request must be made to ProQual in writing. Replacement certificates are labelled as such and are only provided when the claim has been authenticated. Refer to the Fee Schedule for details of charges for replacement certificates.

Learning Outcomes and Assessment Criteria Unit A/503/2772

Confirming Work Activities and Resources for an Occupational Work Area in the Workplace

Lea will	rning Outcome - The learner :	Asse	ssment Criterion - The learner can:
1	Identify work activities, assess required resources and plan	1.1	Identify work activities, assess required resources and plan the sequence of work.
tne	the sequence of work.	1.2	Identify work activities and formulate a plan for their own sequence of work.
		1.3	Explain the types of work relative to the occupational area and how to identify different work activities.
		1.4	Explain methods of assessing the resources needed from a range of available information.
		1.5	Explain the required information and the different methods used to prepare a work programme relative to the occupational area.
2	Obtain clarification and advice where the resources required are not available.	2.1	Seek advice and clarity from appropriate sources on resources available and the alternatives that can be used for the work when required resources are not available.
		2.2	Explain the different sources and methods that can be used to obtain clarification and advice when the required resources are not available.
3	Evaluate the work activities and the requirements of any significant external factors against the project requirements.	3.1	Assess progress of work against project requirements, taking into account external factors relating to: - other occupations and /or customers - resources - weather conditions - health and safety requirements.

Learning Outcome - The learner will:

Assessment Criterion - The learner can:

- 3.2 Explain different methods of evaluating work activities against the following project requirements:
 - contract conditions
 - contract programme
 - health and safety requirements of operatives.
- 3.3 Evaluate the requirements of significant external factors that could affect the progress of work, in relation to:
 - other related programmes
 - special working conditions
 - weather conditions
 - other occupations/people
 - resources
 - health and safety requirements.
- 4 Identify work activities which influence each other and make the best use of their sources available.
- 4.1 Determine work activities that have an influence on each other.
- 4.2 Evaluate which work activities make the best use of available resources in relation to:
 - occupations and/or customers associated with the work
 - tools, plant and/or ancillary equipment materials and components.
- 4.3 Explain different methods and sources that can identify which work activities influence each other.
- 4.4 Describe how to determine the sequence of work activities and how long each work activity will take.
- 4.5 Describe what zero and low carbon requirements are.

Lea wil	rning Outcome - The learner I:	Asse	ssment Criterion - The learner can:
		4.6	Explain how work activities and different ways of using resources can impact on zero and low carbon requirements, and make a positive contribution to the environment.
5	Identify changed circumstances that require alterations to the work programme and justify them to decision makers.	5.1	Evaluate project progress against the work programme to identify any changed circumstances.
	them to decision makers.	5.2	Inform line management and/or customers on the type and extent of any required changes to the work programme.
		5.3	Explain how to identify possible alterations to the work programme to meet changed circumstances relating to action lists, method statements, duration, schedules and/or occupation specific requirements.
		5.4	Explain how to assess contractual/work effects resulting from alterations to the work programme.
		5.5	Explain the methods used to justify to decision makers on the effects resulting from alterations to the work programme.

Unit M/503/2915 Developing and Maintaining Good Occupational Working Relationships in the Workplace

Lea	rning Outcome - The learner will:	Asses	sment Criterion - The learner can:
1	Develop, maintain and encourage working relationships to promote good will and trust.	1.1	Give appropriate advice and information to relevant people about the occupational work activities and/or associated occupations involved.
		1.2	Apply the principles of equality and diversity by considering the needs of individuals when working and communicating with others.
		1.3	Explain the methods and techniques used and personal attributes required to encourage and maintain working relationships that promote goodwill and trust with relevant people.
		1.4	Explain the principles of equality and diversity and how to apply them when working and communicating with others.
2	Inform relevant people about work activities in an appropriate level of detail, with the appropriate level of urgency.	2.1	Communicate on the following work activity information to relevant people following organisational procedures: – appropriate timescales
			health and safety requirements
			co-ordination of work procedures.
		2.2	Explain the different methods and techniques used to inform relevant people about work activities.
		2.3	Explain the effects of not informing relevant people with the expected level of urgency.
		2.4	Explain the different types of work activity related information and to what level of detail the following people would expect to receive: - colleagues - employers

Lea	rning Outcome - The learner will:	Asses	ssment Criterion - The learner can:
			 customers contractors suppliers of products and services other people affected by the work/project.
3	Offer advice and help to relevant people about work activities and encourage questions/requests for clarification and comments.	3.1	Give appropriate advice and information to relevant people about the different methods of carrying out occupational work activities to achieve the required outcome.
		3.2	Explain the techniques of encouraging questions and/or requests for clarification and comments.
		3.3	Explain the different ways of offering advice and help to different people about work activities, in relation to:
			– progress
			– results
			achievements
			 Occupational problems
			 Occupational opportunities
			 health and safety requirements
			– co-ordinated work.
4	Clarify proposals with relevant people and discuss alternative suggestions.	4.1	Engage regular discussions with relevant people about the occupational work activity and/or other occupations involved.
		4.2	Explain the methods of clarifying alternative proposals with relevant people.
		4.3	Explain the methods of suggesting alternative proposals.
5	Resolve differences of opinion in ways that minimise offence and maintain goodwill, trust and respect.	5.1	Examine and agree the work activities that satisfy all people involved and will meet the required outcome of the proposed method of work.
		5.2	Explain the methods and techniques used to resolve differences of opinion in ways which minimise offence and maintain goodwill, trust and respect.

Unit R/503/2924 Confirming the Occupational Method of Work in the Workplace

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Lea	rning Outcome - The learner will:	Asses	ssment Criterion - The learner can:
1	Assess available project data accurately to determine the occupational method of work.	1.1	Interpret and extract information from drawings, specifications, schedules, manufacturer's information, methods of work, risk assessments and programmes of work.
		1.2	Explain how to summarise the following project data:
			required quantities
			– specifications
			- detailed drawings
			 health and safety requirements
			– timescales
			– scope of works.
		1.3	Explain the different methods of assessing available project data.
		1.4	Explain how to use project data to interpret the work method, In relation to:
			 standard work procedures
			– sequence of work
			organisation of resources (people, equipment, materials)
			work techniques
			working conditions (health, safety and welfare)
			– risk assessment.
2	Obtain additional information from alternative sources in cases where the available project data is insufficient.	2.1	Collect and collate additional information from alternative sources to clarify the work to be carried out.
		2.2	Explain different methods and techniques of obtaining additional information from the following alternative sources when available project data is insufficient:
			 customers or representatives
			– suppliers
			regulatory authorities

Lea	rning Outcome - The learner will:	Asses	sment Criterion - The learner can:
			– manufacturer's literature.
3	Identify work methods that will make best use of resources and meet project, statutory and	3.1	Examine potential work methods to carry out the occupational work activity.
	contractual requirements.	3.2	Determine which work methods will make best use of relevant resources and meet health and safety requirements relating to technical and/or project criteria.
		3.3	Explain how to identify work methods that make best use of resources and meet project, statutory and contractual requirements against technical criteria, in relation to:
			 health and safety welfare (principles of protection)
			– fire protection
			 access and egress
			 equipment availability
			 availability of competent workforce
			– pollution risk
			– waste and disposal
			 zero and low carbon outcomes
			– weather conditions.
		3.4	Explain how to identify work methods that make best use of resources and meet project, statutory and contractual requirements against project criteria, in relation to:
			 conforming to statutory requirements
			 customer and user needs
			 contract requirements in terms of time, quantity and quality
			– environmental considerations.
		3.5	Explain how different methods of work can achieve zero/low carbon outcomes.
4	Confirm and communicate the selected work method to relevant personnel.	4.1	Confirm the selected occupational work method that meets project, statutory and contractual requirements.

Learning Outcome - The learner will:

Assessment Criterion - The learner can:

- 4.2 Communicate appropriately to relevant people on the selected occupational work method.
- 4.3 Describe the different techniques and methods of confirming and communicating work methods to relevant people.
- 4.4 Explain the principles of equality and diversity and how to apply them when working and communicating with others.

Unit T/503/2723 Implementing and Maintaining Health, Safety and Welfare in the Workplace

Lea	rning Outcome - The learner will:	Asses	sment Criterion - The learner can:
and welfare	Allocate and maintain health, safety and welfare equipment and resources to meet project and	1.1	Make arrangements for health, safety and welfare in the relevant operational work environment.
	statutory requirements.	1.2	Allocate responsibilities for maintaining health, safety and welfare equipment and resources to relevant people.
		1.3	Post and maintain statutory notices and hazard warnings.
		1.4	Allocate appropriate health, safety and welfare equipment and resources relative to the operational work environment.
		1.5	Explain the methods of identifying and allocating health, safety and welfare equipment and resources, relating to:
		protective clothing	
			 protective equipment
			 first-aid facilities and arrangements
			welfare facilities
			 storage of security of material and equipment
			 accident and incident reporting
			fire-fighting equipment
			statutory notices
			– safety signs
			 provision of health, safety and welfare training.
2	Encourage a positive health, safety and welfare culture whilst identifying opportunities for improving the health and safety of the work environment.	2.1	Deliver work briefings to relevant people within the operational work environment to promote and encourage a positive health, safety and welfare culture.
	the work changingent.	2.2	Encourage two-way dialogue with other people and seek feedback for opportunities to improve the health and safety of the work environment.

Learning Outcome - The learner will:

Assessment Criterion - The learner can:

- 2.3 Explain how to identify different opportunities for improving workplace health, safety and welfare.
- 2.4 Explain how to recommend opportunities for improving workplace health, safety and welfare.
- 2.5 Explain methods and techniques of promoting and encouraging a positive culture of health safety and welfare in the workplace.
- 2.6 Explain how to deliver work briefings in ways that seek and encourage feedback.
- 3 Ensure that their team is inducted and suitably competent and monitored whilst at the workplace.
- 3.1 Use appropriate methods to confirm that the team are properly inducted and given regular health and safety updates.
- 3.2 Determine that their team are suitably competent by carrying out relevant checks.
- 3.3 Ensure that the operational performance of the team is monitored.
- 3.4 Use appropriate methods and techniques to communicate and report any team performance issues.
- 3.5 Explain the organisational methods and procedures for carrying out inductions that confirm:
 - health and safety responsibilities
 - workplace operations
 - health, safety and welfare equipment and resources
 - risk control procedures
 - first-aid arrangements.
- 3.6 Explain the different ways of checking and monitoring correct authorisation and operational performance of the following people whilst in the workplace:
 - workforce

Learning Outcome - The learner will:

Assessment Criterion - The learner can:

- suppliers
- visitors
- customers
- members of the public
- trespassers.
- 3.7 Explain the different techniques and methods of communicating and reporting any team performance issues.
- Monitor health, safety and welfare in the relevant work environment in accordance with statutory requirements.
- 4.1 Implement and maintain health, safety and welfare within the operational work environment in accordance with legislation, workplace regulations, Codes of Practice and official guidance.
- 4.2 Instigate actions to deal with any changing circumstances within the operational work environment in order to maintain health, safety and welfare.
- 4.3 Explain the methods and techniques used to regularly check health, safety and welfare systems regularly in accordance with the following statutory requirements:
 - workplace specific health, safety and welfare regulations
 - general health, safety and welfare legislation
 - recognised industry codes of practice
 - prescribed notices
 - safety signs.
- 4.4 Explain how to identify any special workplace conditions and examples which do not comply with regulations.
- 4.5 Describe the different methods of recording special workplace conditions and examples which do not comply with regulations.
- 4.6 Explain the reasons for regularly checking health safety and welfare relevant to the operational working environment.

Unit F/503/2725 Co-ordinating and Organising Work Operations in the Workplace

Lea	rning Outcome - The learner will:	Asses	sment Criterion - The learner can:
1	Provide adequate-information about the work, as required, to all people affected.	1.1	Communicate arrangements for the work, to the relevant people, in relation to:
			– start date
			how long it will take
			– expected completion date.
		1.2	Explain different methods of informing the people affected of the work arrangements.
		1.3	List the types of people, internal and external to the project, who could be affected by work relevant to typical projects.
		1.4	Describe the consequences of providing inadequate information to those affected by the work.
2	Agree a programme and methods of work with the people who will carry out the work.	2.1	Discuss and confirm work programmes and methods of work relevant to project requirements with people involved in carrying out the work.
		2.2	Explain different methods and techniques of agreeing programmes and methods of work with those who will be carrying out the work.
3	Organise the work being done with other operations as required for the overall work being carried out.	3.1	Arrange and agree work programmes with other occupations relevant to project requirements.
		3.2	Explain the methods of organising and co-ordinating work with other work activities/operations.
4		4.1	Identify and source adequate, suitable resources to meet project requirements.

Lea	rning Outcome - The learner will:	Asses	sment Criterion - The learner can:
		4.2	Describe ways of identifying and obtaining required resources for the project.
	Obtain sufficient resources of the appropriate type to meet the project requirements and timescales.	4.3	Explain methods of planning for resources, in relation to: - people - tools - plant and ancillary equipment - materials and components - information.
5	Organise and control the work and resources in order to keep the workplace safe and tidy.	5.1	Implement systems to control resources, maintain site tidiness and dispose of waste in accordance statutory requirements.
		5.2	Explain different ways of controlling the workplace and resources to create and maintain safe conditions and a tidy workplace.
		5.3	Explain how a safe and tidy workplace creates a favourable image of the organisation, its products and services, and the project.
6	Identify, record and pass on information on any special considerations to people who could be affected.	6.1	Identify any special considerations that have to be allowed for, which can affect the project or people, in relation to: - occupiers - environment - vehicular access - hazards - trespass - near neighbours - public access - workplace conditions - health, safety and welfare - statutory regulations and limitations - Codes of Practice.

Lea	rning Outcome - The learner will:	Asses	sment Criterion - The learner can:
		6.2	Use appropriate methods to record any special considerations identified.
		6.3	Supply information on any identified special considerations to those who would be affected.
		6.4	Explain different ways of identifying what are special considerations.
		6.5	Describe the methods of recording special considerations.
		6.6	Explain ways information on special considerations can be passed on to the people affected.
7	Organise the work area layout for operational purposes and communicate to the people involved with the work.	7.1	Organise the operational work area layout for operational purposes for four of the following:
			– storage
			 layout of working area
			 environmental considerations
			plant and/or equipment
			– temporary services
			 access and egress
			– security
			– continued use by occupiers
			– welfare facilities.
		7.2	Inform relevant workforce of the work area layout for operational purposes.
		7.3	Explain the methods and techniques used for passing on information about the work area layout to people working in the workplace.
		7.4	Explain different ways of organising/arranging the work area layout for operational purposes.
8	Organise the storage and use of materials and components so that	8.1	Plan and arrange storage for materials relevant to the occupational work environment in accordance with

Learning Outcome - The learner will:	Asses	ssment Criterion - The learner can:
materials handling and movement is efficient and wastage is minimised.		statutory and organisational requirements.
	8.2	Plan and arrange material handling and movement to allow minimum movement and waste.
	8.3	Explain the factors, methods and considerations needed to organise the efficient storage and use of materials and components.

Unit T/503/2740 Allocating and Monitoring the Use of Plant, Machinery or Equipment in the Workplace

Lea	rning Outcome - The learner will:	Asses	sment Criterion - The learner can:
1	Confirm the plant, machinery or equipment for the workplace and allocate it to the operations.	1.1	Identify and allocate the required type(s) of plant, machinery or equipment needed for the specific operations.
		1.2	Explain how to check the following types of plant, machinery or equipment in the workplace for condition and allocate to suitable operations: – static and mobile
			– static and mobile – standard/non-standard
			- electro-mechanical and electronic
			– hand tools
			– consumables
			 health and safety equipment.
2	Identify and assess health and safety risks and implement working practices and other safeguards to	2.1	Assess any health and safety risks for the work being carried out.
minimise risks involving the use of plant, machinery or equipment.	2.2	Implement safe working practices and other safeguards for the work being carried out.	
		2.3	Carry out appropriate checks to ensure the operator holds the relevant authorisation to operate plant, machinery or equipment.
		2.4	Explain how to identify what health and safety risks there are, in relation to: – operators – other personnel in the workplace – members of the public – workplace visitors
			– owners of adjoining property
			environment.
		2.5	Explain the methods used to assess any health and safety risks for the working being carried out.

Lea	rning Outcome - The learner will:	Asses	ssment Criterion - The learner can:
		2.6	Explain how to implement safe working practices and other safeguards to minimise risks.
3	Inform decision makers where plant, machinery or equipment is unsuitable for use in the workplace when allocating and monitoring.	3.1	Advise relevant decision makers where plant, machinery or equipment is deemed unsuitable and suggest alternatives for the type of work.
		3.2	Explain methods that can be used to inform relevant decision makers when plant, machinery or equipment is unsuitable for use within the workplace, in regards to failing to meet: - operational efficiency - health and safety - competence requirements - authorisation - reliability - usage requirements.
4	Provide accurate instructions for the use of plant, machinery or equipment to operators when allocating and monitoring and ensure safe use.	4.1	Instruct operators and users on the safe and correct use of plant, machinery or equipment using manufacturer's instructions and official guidance.
		4.2	Monitor the plant, machinery or equipment to ensure it is being used or operated safely in accordance with given instructions.
		4.3	Explain different methods and sources to provide accurate instructions for the use of plant, machinery or equipment to those using, or affected by, plant operations.
		4.4	Describe suitable ways of monitoring safe use of plant, machinery or equipment.
		4.5	Explain methods used to inform relevant decision makers when an operator is

deemed unsuitable for the safe use of plant, machinery or equipment.

Lea	rning Outcome - The learner will:	Asses	sment Criterion - The learner can:
5	Inform decision makers promptly when plant, machinery or equipment is no longer required.	5.1	Provide relevant information to decision makers on the return of plant, machinery or equipment promptly following the completion of the work.
		5.2	Explain the methods used to inform relevant decision makers when plant, machinery or equipment is no longer required.
		5.3	Summarise the types of information given to decision makers when arranging for the return of plant, machinery or equipment.
		5.4	Explain why decision makers should be informed promptly when plant, machinery or equipment is no longer required.

Unit F/503/2742 Monitoring Progress of Work Against Schedules in the Workplace

1.1 Establish and record inappropriate inappropriate specified resources and suggest suitable alternatives. 1.2 Advise relevant decision makers of suitable alternative resources. 1.3 Give examples of inadequate and inappropriate resources, relating to: - people - tools and ancillary equipment - materials and components - time - information. 1.4 Explain the different methods and techniques of informing relevant decision makers about inadequate or inappropriate resources. 1.5 Explain the organisational procedure for suggesting and specifying alternative resources. 2 Identify and quantify deviations from planned progress which have or may occur, and which could disrupt the programme. 2.1 Determine and analyse work done or projected work to be done. 2.2 Compare work done or projected work against given schedules to identify
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- time - information. 1.4 Explain the different methods and techniques of informing relevant decision makers about inadequate or inappropriate resources. 1.5 Explain the organisational procedure for suggesting and specifying alternative resources. 2 Identify and quantify deviations from planned progress which have or may occur, and which could disrupt the programme. 2.1 Determine and analyse work done or projected work to be done. 2.2 Compare work done or projected work against given schedules to identify
- information. 1.4 Explain the different methods and techniques of informing relevant decision makers about inadequate or inappropriate resources. 1.5 Explain the organisational procedure for suggesting and specifying alternative resources. 2 Identify and quantify deviations from planned progress which have or may occur, and which could disrupt the programme. 2.1 Determine and analyse work done or projected work to be done. 2.2 Compare work done or projected work against given schedules to identify
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programme. 2.2 Compare work done or projected work against given schedules to identify
deviations relative to the project plan.
2.3 Explain the methods that can be used to identify deviations from planned progress, In relation to:
- resource shortages
- design problems and constraints
- lack of essential construction information
- construction errors
- inclement weather
- physical (workplace) constraints.

Lea	rning Outcome - The learner will:	Asse	ssment Criterion - The learner can:
		2.4	Describe how any deviations from the planned progress could disrupt the programme, in relation to: - action lists - method statements - work costs.
		2.5	Explain how to quantify any deviations from planned progress in regards to the method of work and any implication on resources.
3	Confirm the circumstances of any deviations, and agree and implement appropriate corrective actions.	3.1	Analyse and agree corrective actions from identified deviations needed to maintain the project schedule.
		3.2	Plan and implement agreed corrective actions.
		3.3	Describe the methods that can confirm the circumstances of any deviations.
		3.4	Explain how to agree and implement corrective actions in circumstances of any deviations, in relation to:
			 restoring progress in accordance with agreed programme
			- agreeing new completion dates
			- securing additional resources
			- altering planned work.
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- Identify options which may produce savings in cost and time and help the contract progress, and pass options onto decision makers.
- 4.1 Establish suitable options to the work schedule considered to save cost and time.
- 4.2 Inform relevant decision makers in a suitable format on identified options that can assist contractual progress.
- 4.3 Explain how to identify the options which are most likely to minimise increases in cost and time and help contract progress.
- 4.4 Describe the different methods and techniques used to communicate

Lea	rning Outcome - The learner will:	Asses	ssment Criterion - The learner can:
			information about costs and time to relevant decision makers.
5	Inform decision makers about progress, changes to the operational programme and resource needs.	5.1	Collect and establish information of project progress against project specifications.
		5.2	Advise decision makers on project progress and recommended options for changes and resource needs.
		5.3	Describe how to best inform relevant decision makers on actions needed to be taken to maintain or improve project progress.
		5.4	Explain why and when decision makers should be informed about progress, any changes to the operational programme and resource needs.

Unit J/503/2743 Confirming Work Meets Quality Standards in the Workplace

Lea	rning Outcome - The learner will:	Asses	ssment Criterion - The learner can:
available informat	Identify quality standards from available information and clearly specify to the people responsible for	1.1	Source and establish quality standards relevant to project requirements.
	their implementation.	1.2	Inform those implementing the standards of the level of quality needed.
		1.3	Explain the various types and source of quality standards applicable to the occupational work environment.
		1.4	Describe the various methods for passing quality standards onto those responsible for their implementation.
2	Regularly check that work conforms to the design requirements and the specified quality standards.	2.1	Locate and inspect work done within the occupational work environment on a regular basis.
	2.2	Compare inspection results against the design requirements to establish conformity with the specified quality standards.	
		2.3	Explain the methods available to check that the work and resources conforms to the design requirements and specified quality standards.
3	Identify work that fails to meet the requirements and quality standards, and implement corrective action.	3.1	Identify work which fails to meet required quality standards.
	and implement corrective action.	3.2	Plan and implement the required action needed to correct work not meeting specified quality standards.
	3.3	Explain the techniques and methods used to identify work that has failed to meet quality standards.	
		3.4	Describe the various methods for implementing corrective actions to work which does not meet quality standards.

Lea	rning Outcome - The learner will:	Asses	sment Criterion - The learner can:
4	Regularly inform decision makers about significant variations in quality standards.	4.1	Advise decision makers on corrections undertaken using suitable formats that comply with organisational procedures.
		4.2	Describe the methods used to inform decision makers about significant variations in quality standards.
		4.3	Explain when action should be taken on typical variations in quality standards relative to the occupational work environment.

Unit L/503/2744 Implementing Procedures to Support the Team's Performance in the Workplace

Lea	rning Outcome - The learner will:	Asses	sment Criterion - The learner can:
1	Identify performance and bring directly to the attention of the team member concerned.	1.1	Inspect work undertaken by team members and establish performance against project and/or organisational requirements.
		1.2	Advise team members of possible non- compliances of work undertaken whilst conforming with organisational personnel procedures.
		1.3	Acknowledge good performance and provide related feedback to team members.
		1.4	Explain why it is important to acknowledge good performance with team members.
		1.5	Explain why it is important to promptly identify poor performance.
		1.6	Explain why poor performance of a team member should be brought promptly and directly to their attention.
2	Provide team members with the opportunity to discuss actual or	2.1	Facilitate discussions with team members about any issues affecting their performance.
2	2.2	Describe typical types of team member problems arising from work-related and/or personal factors.	
	2.3	Explain the methods and techniques used to encourage and enable members to talk frankly about their problems.	
		2.4	Explain why it is important to provide opportunities for team members to discuss problems.
		2.5	Agree with team members a course of action which is appropriate, timely and effective.

Lea	rning Outcome - The learner will:	Asses	sment Criterion - The learner can:
3	Agree with team members a course of action which is appropriate, timely and effective.	3.1	Identify and discuss possible courses of action that meet the needs (where possible) of the individual and the organisation.
		3.2	Make recommendations to the team member to develop and improve their work performance.
		3.3	Confirm a course of action with the team member which conforms to organisational procedures.
		3.4	Explain how to identify any problems which team members may be experiencing.
		3.5	Describe how to devise appropriate responses to team member problems.
		3.6	Describe the methods used to make recommendations for improvements and development of individuals and the team.
4	Ensure team members are aware of information regarding disciplinary and grievance procedures.	4.1	Discuss issues that may give rise to disciplinary and grievance procedures through team briefings.
	procedures.	4.2	Give reasons for maintaining confidentiality when dealing with disciplinary and grievance procedures.
		4.3	Explain who may and may not receive information from disciplinary and/or grievance procedures.
		4.4	Describe the possible consequences should the wrong people be informed, in regards to: - the organisation
			- individual's rights
			equality and diversitydevelopment opportunities.
		4.5	Describe methods used to keep records of issues that may give rise to disciplinary and grievance procedures that have been discussed in team meetings.

Unit D/503/2747 Co-ordinating and Confirming Dimensional Control Requirements of the Work in the Workplace

Lea	rning Outcome - The learner will:	Asses	sment Criterion - The learner can:
1	Co-ordinate with and communicate accurate work information to work colleagues.	1.1	Source accurate dimensional work information to allow the work being carried out to be positioned, aligned and levelled.
		1.2	Provide work colleagues with accurate dimensional work information to allow conformance with contract specifications.
		1.3	Explain different methods of co-ordinating with work colleagues in order to enable them to position, align and level the work.
		1.4	Explain the different methods of communicating dimensional information with work colleagues.
2	Confirm and measure dimensional controls and maintain them to the specified work requirements.	2.1	Identify, establish and confirm a range of dimensional controls, setting out points, lines and profiles to meet contract specifications.
	work requirements.	2.2	Maintain accurate dimensional controls, setting out points, lines and profile in accordance with contract specifications.
		2.3	Explain the different methods of measuring the following dimensional controls and setting out points, lines and profiles:
			– lines
			– levels
			– angles
			distancescurves
			– calibrations
			– tolerances.
		2.4	Describe different methods of confirming and maintaining dimensional control, setting out points, lines and profiles.
3		3.1	Undertake checks and adjustments to a range of measuring and recording equipment relative

Lea	rning Outcome - The learner will:	Asses	ssment Criterion - The learner can:
	Check and adjust measuring and recording equipment to the		to the occupational work environment or project type.
	specified accuracy.	3.2	Explain the methods used to check mechanical, optical and electronic measuring and recording equipment applicable to the occupational area.
		3.3	Describe how to apply manufacturers' tolerances to adjust equipment to maintain the specified accuracy.
4	Identify any deviations in dimensional controls and ensure they are corrected in accordance with work requirements.	4.1	Locate and establish possible deviations in dimensional control on a range of work being undertaken.
	with work requirements.	4.2	Plan and implement corrective action that allows the work to meet project requirements.
		4.3	Describe the methods used to identify deviations in positioning, aligning and levelling, arising from:
			- transfer of lines and levels
			- use of wrong lines and levels.
		4.4	Explain the different methods of correcting deviations in position, level and alignment to meet work requirements.
5	Identify circumstances and conditions that require revision of work practices.	5.1	Investigate and establish ongoing work and compare to the contract specifications.
	work practices.	5.2	Explain how to identify circumstances and conditions associated with the following that may affect the work and require revisions to the work procedure/practice: — land
			– water
			– obstacles
			– climate variation
			– live conditions
			utilitieshealth and safety.



www.proqualab.com

enquiries@proqualab.com

Tel: +44 (0)1430 423822

ProQual AB Limited, ProQual House, Westbridge Court, Annie Med Lane, South Cave HU15 2HG Company Registration Number: 07464445

Appendix 1 – Occupational Work Supervision Endorsement List

	First Endorsement (NVQ/SVQ Level Desciptor for information only)	Sub-Endorsement (Pathway)
	Accessing Operations and Rigging (Level 2)	Scaffolding
		Steeplejacking
		Lightning Conductor Engineer
		Rigging: Suspended Access Equipment - Temporary
		Rigging: Suspended Access Equipment – Permanent
		Safety Net Rigging
		Fall Arrest
		Offshore Scaffolding
	Accessing Operations and Rigging (Level 3)	Scaffolding and Offshore Scaffolding
		Steeplejacking
		Lighting Protection Engineer
		Rigging - Rigging Temporary Suspended Access Equipment
		Lightning Protective Systems Inspecting and Testing
	Associated Industrial Services Occupations (Level 2)	Water Jetting
		Façade Preservation
		Passive Fire Protection
		Damage Repair and Resurfacing
	Building Maintenance Multi-trade Repair and Refurbishment Operations (Level 2 or Level 3)	Group B
		Group C
		Group D
		Group E
		Group F
		Group G
		Combination 1
		Combination 2
		Combination 3
		Combination 4
		Combination 5
		Combination 6
		Combination 7
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		Combination 9
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		Combination 11
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		Combination 18
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		Combination 22
		Combination 23
		Combination 24
		Combination 25
		Combination 26
		Combination 27
	Carving Occupations (Level 3)	Carver
		Letter Cutter
	Chimney Occupations (Level 2)	Engineering
		Sweeping
	Cladding Occupations (Level 2 or 3)	Roof and Wall Sheeting and Cladding
		5: 24:10:11:00:1
		Rainscreen Wall Cladding Systems
	Construction Diving Operations (Level 3)	
	Constuction and Civil Engineering Operations (Level 2)	Modular Pavement Construction
H	3 3 (,	Laying Kerbs and Channels
		Construction Operations
		Drainage Construction
		Structural Concreting
		Non-structural Concreting
		General Construction
		Excavation and Reinstatement
	Construction Plant or Machinery Maintenance (Level 2 or Level	
	3)	
	Construction using Off-site Manufactured Assemblies	Cold Formed Steel Frame Assembly
		Cold Formed Steel Frame - Erection
		Cold Formed Steel Frame -
		Assembly/Erection Erection of Precast Concrete - Flooring
		Modular/Portable Building
		Fabric and Membrane Cladding
	Controlling Lifting Operations – Slinger/Signaller (Level 2)	ability and Membrane Clauding
	Controlling Litting Operations – Slinger/Signalier (Level 2)	
	Decorative Finishing and Industrial Painting Occupations (Level	Painter
	2)	i aintei
		Industrial Painter
		Heritage Painter
H	Decorative Finishing - Painting and Decorating (Level 3)	
	3 2 (-2-1	
П	Demolition (Level 2 or 3)	Demolition
П		Plant
H		Chargehand
H	Directional Drilling Operations (Level 2)	Driller
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		Fluid Operative
		Drilling Rig Erector
		Guidance Operative
	Erection of Pre-cast Concrete (Level 2)	Flooring
		Cladding
		Structural
	External Render (Level 2)	
	Fitted Interiors (Level 2)	
	Floorcovering Occupations (Level 2 or 3)	
	Formwork (Level 2)	
	Formwork (Level 3)	Formwork Carpenter
		Formwork Erector and Striker
	Heritage Skills (Level 3)	Mason
		Brick Worker
		Earth Builder
		Finisher
		Dry Stone
		Decorative Occupations
		Wood Occupations
		Wall and Floor Tiling Occupations
		Plastering Occupations – Solid plastering
		Plastering Occupations – Fibrous plastering
		Heritage Metalwork
		Blacksmith
		Fully Supported Lead and Hard Metal Roofing and Cladding
		Thatching
		Façade Preservation
	Insulation and Building Treatments (Level 2)	Wood Preserving and Damp-proofing
		Wall Tie Replacement
		External Wall Insulation - Boarder
		External Wall Insulation - Finisher
		External Wall Insulation - Boarder/Finisher
		Cavity Wall Insulation
		Cold roof Insulation
		Warm Roof Insulation
		Cold/Warm Roof Insulation
		Draught-proofing
		Internal Insulation
		Insulate Framed Sections of Buildings
		Floor Insulation
	Interior Systems (Level 2 or 3)	Ceiling Fixing
		Modular Demountable Partioning
		Operable Partition Systems
		Glass Partition/Internal Screen
		Dry Lining Fixing
		Dry Lining Boarder
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		Doublistan Fisishing
		Dry Lining Finishing
		Access Flooring
		Cavity Barrier Installation
		Acoustic Floor Installation
		Complex Suspended Ceiling Systems
		Stretched Ceiling Fixing
	Mastic Asphalting (Level 2 or 3)	
	Metal Decking and Stud Welding (Level 2)	Metal Decking Installer
		Stud Welder
	Piling Operations (Level 2)	Piling Rig Operator
		Piling Operative
	Piling Operations (Level 3)	Piling Rig Operator
		Specialist Piling Operative
		Piling Charge Hand
		Mud Operative
		Tremie Operative
	Plant Installations (Level 2 or 3)	Hoist
		Tower Crane
	Plant Operations (Level 2)	Specialist Plant or Equipment
	·	Cranes and Specialist Lifting
		Fork Lift Trucks
		Extracting
		Transporting Loads
		Work Platforms
		Laying and Distributing
		Compacting
		Processing
		Loading and Securing
		Road/Rail
		Attachments
		Excavating
		Sweeping, Cleaning, Clearing
		Operations Guide
		Movements Guide
		Extracting
		Construction and Forming
		In-shore Marine
		Erecting and Dismantling
	Plastering (Level 2 or 3)	Solid
		Fibrous
		Heritage Solid
		Heritage Fibrous
	Post Tensioning Operations (Level 2)	Unbonded
		Bonded
	Refractory Installations (Level 2)	Refractory Brickwork
		Monolithic
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		Ceramic Fibre
	Removal of Hazardous and Non-Hazardous Waste (Level 2)	Licensed Asbestos
		Hazardous Waste Removal
		Non-hazardous Waste Removal
	Road Building and Maintenance (Level 2)	Slurry Surfacing (manual)
		High Friction Surfacing (manual)
		High Friction Surfacing – Hot or Cold Applied (manual)
		Crack and Joint Repair (manual)
		Thermal Repair (manual)
		Resin Bonded or Resin Bound Surfacing (manual)
		Flexible or Rigid Pavement Construction (manual)
		Modular Pavement Construction
		Laying Kerbs and Channels
		Pavement Marking (manual)
		Excavation and/or Reinstatement (manual)
		Locate and Excavate Utilities
		Street Ironwork
		Maintenance Response Team Operations
		Vehicle Fencing
		Pavement Marking (Road Studs)
		Flexible Paving (machine)
		Slurry Micro-surfacing (machine)
_		Surface Dressing (machine)
_		High Friction Surfacing (machine)
_		Planing (machine)
_		Road Recycling (machine)
		Soil Stabilisation (machine)
_		Surface Retexturing (machine)
		Pavement Marking (machine)
		Road Sweeping
	Roofing Occupations (Level 2 or 3)	Roof Tiler
		Roof Slater
		Roof Slater and Tiler
		Heritage Roof Tiler
		Heritage Roof Slater
		Heritage Roof Slater and Tiler
		Heritage Fully Supported Lead and Hard Metal Roofer and Cladder
		Fully Supported Lead and Hard Metal Roofer and Cladder
		Thatching
		Solar Collector Roofer – Access
		Solar Collector Roofer – Protection/Handover
	Site Logistics Operations (Level 2)	

Γ	Specialist Concrete Occupations (Level 2)	Concrete Repair
	·	Sprayed Concrete
		Decorative Concrete
		Substrate Preparation and Profiling
		Concrete Drilling
		Concrete Sawing
		Concrete Drilling and Sawing
		In Situ Flooring – Screed
		In Situ Flooring – Resin
		In Situ Flooring – Concrete Layer
		In Situ Flooring – Concrete Finisher
		In Situ Flooring – Concrete Plant Operator
		Concrete Floating Floor Installation
		Insulated Concrete Construction
	Specialist Installation Occupations (Level 2 or 3)	Door, Gate and Shutter Systems – Installation
		Door, Gate and Shutter Systems – Repair
		Blinds and Solar Shading Systems – Installation and Maintenance
		Loading Bay Equipment – Installation or Maintenance
		Roof Lining Systems
		Insulated Enclosures - Industrial
		Insulated Enclosures – Commercial
		Joint Sealant Application
		Point of Purchase
		Industrial Storage Systems – Installation
		Industrial Storage Systems – Maintenance and Repair
		Industrial Storage Systems – Inspection
		Product, Equipment or Machinery Installer - Specialist Multisensory Equipment Installer
		Product, Equipment or Machinery Installer - Mechanical and Electrical Baggage Handling Equipment Installer
		Product, Equipment or Machinery Installer - Storage Tank Installer
		Product, Equipment or Machinery Installer - Street Furniture Installer
		Product, Equipment or Machinery Installer - Tank Erection Glass Fused Installer
		Product, Equipment or Machinery Installer - Public Seating Installer
		Product, Equipment or Machinery Installer - Checkout Barrier Installer
		Architectural Metalwork Installer
		Acoustic Packages and Frames Installation
		Fabric and Membrane Cladding
		Survey for Installation
	Steelfixing Occupations (Level 2)	
	Stonemasonry (Level 2 or 3)	Banker Masonry
		External Stone Fixing

		Internal Stone Fixing
		Memorial Masonry
		Stone Cutting
		Stone Cladding
		Heritage Mason
	Sub-structure Work Occupations (Level 2 or 3)	Underpinning Operations - Excavated Underpinning
		Underpinning Operations - Piling
		Dewatering – Well Points
		Dewatering – Deep Wells
		Dewatering – Ejectors
		Structural Waterproofing
		Ground Anchors – Driven
		Ground Anchors – Open Hole
		Ground Anchors – Self-Drilling
		Box Beam Post Tensioning
		Chemical and Resin Grouting
		Retaining Structures
		Installation of Gas Membranes
		Basement Construction
		Protection System Independent Verification
	Super-structure Work Occupations (Level 2)	Structural Repair – Reinforcement
		Structural Repair - Replacement
		Fibre Reinforced Polymer Structural Strengthening
	Temporary Traffic Management (Level 2)	Static - High Speed Roads
		Mobile - Motorways and Dual Carriageways
		Urban and Rural Roads
	Level 3 in Testing, Inspecting and thorough Examination of Plant, Machinery, Equipment or Accessories	Testing, Inspecting and thorough Examination of Plant, Machinery, Equipment or Accessories
		Leak Detection in Waterproof Systems
		Dynamic Pile Testing
		Installing Construction Anchors and Site Testing of Construction Fixings
	Thermal Insulation (Level 2 or 3)	Fabricate Protection
		Fit Protection
		Apply Insulation
	Trowel Occupations (Level 2 or 3)	Bricklaying
		Heritage Brickwork
	Tunnelling Operations (Level 2 or 3)	Hand Miner
		Shaft Miner
		Tunnelling Machine Operator
		Machine Tunnelling Operative
		Spoil Removal Equipment Operative
		Tunnelling Operative
H		Tunnel Transport Operator
		Tunnel Fitter's or Tunnel Electrician's Mate
		- Indian State of Tarmor Electrolario Mate

	Sprayed Concrete Lining Nozzleman
	Pipejacking or Micro-Tunnelling Operative
	Separation Plant Operative
	Tunnel Boring Machine Operator
Wall and Floor Tiling (Level 2 or 3)	Wall and Floor Tiling
	Heritage Wall and Floor Tiling
Waterproof Membrane Roofing Systems (Level 2)	Reinforced Bitumen Membrane Roofing
	Single Ply Membrane Roofing
	Liquid Applied Membrane Roofing
	Green Roof Support System Installer
	Green Roof Seeding Operative
	Green Roof Installer
Winter Services (Level 2)	
Wood Machining (Construction/Sawmilling Extrusion) (Level 2)	
Wood Occupations (Level 2 or 3)	Site Carpentry
	Architectural Joinery
	Architectural Joinery Wheelwrighting
	·
	Wheelwrighting
	Wheelwrighting Shopfitting Site
	Wheelwrighting Shopfitting Site Shopfitting Bench
	Wheelwrighting Shopfitting Site Shopfitting Bench Structural Post and Beam Carpentry
	Wheelwrighting Shopfitting Site Shopfitting Bench Structural Post and Beam Carpentry Light Structural Timber Framing
	Wheelwrighting Shopfitting Site Shopfitting Bench Structural Post and Beam Carpentry Light Structural Timber Framing Timber Frame Erection
	Wheelwrighting Shopfitting Site Shopfitting Bench Structural Post and Beam Carpentry Light Structural Timber Framing Timber Frame Erection Timber Decks and Cladding
	Wheelwrighting Shopfitting Site Shopfitting Bench Structural Post and Beam Carpentry Light Structural Timber Framing Timber Frame Erection Timber Decks and Cladding Heritage Site Carpentry
	Wheelwrighting Shopfitting Site Shopfitting Bench Structural Post and Beam Carpentry Light Structural Timber Framing Timber Frame Erection Timber Decks and Cladding Heritage Site Carpentry Heritage Architectural Joinery Heritage Structural Post and Beam